

# Bankstown Airport Community Aviation Consultation Group Meeting

## Minutes – 30 June 2025

### 1. Welcome, attendees and apologies

The Chair opened the meeting at 10am and gave an Acknowledgement of Country to the traditional owners of the land on which Bankstown Airport is located, the Darug people, and paid tribute to their ongoing connection to land, sea and sky.

Present	Company/Organisation
Deborah Palmer	Chair
Malia Corry	Minutes
Tom Smith	Aeria Management Group (AMG)
James Caputo	AMG
Justin Marr	AMG
Peter Munro	AMG
Michael Noakes	AMG
Councillor Wendy Lindsay	City of Canterbury Bankstown (CBC)
Kyou Won Ree	CBC
Timothy Gill	Airservices Australia (ASA)
Annette Dittmar	ASA
Matt Kline	AirMed/Aviation Logistics
Gloria Lee	AMSL Aero
Peter Lohead	AMSL Aero
Michael Apthorpe	CareFlight
Paula Gray	CareFlight
Ian Percival	CareFlight
Dominic James	FalconAir
Thien Tong	Georges River Grammar
Danial Martin	PolAir
Christopher Nicholson	PolAir
Claudio Grasso	Royal Flying Doctor Service (RFDS)
William Kerr	RFDS
Joseph Pilo	SFC
Andrew McIntosh	SFC
Ryan Stewart	Team Global Express
Diane Tremain	Toll Group
Gerard Longley	Toll Group
Anna Lin	Western Sydney University

Kevin James	Community member
Tony Luck	Padstow Rotary

Apologies: Nil noted.

- Chair ran through agenda and invited any additional items. None raised.
- All attendees – in person and online - introduced themselves.

## 2. Member survey

The Chair provided a summary of member survey feedback:

- Guest speakers are highly valued and will continue to feature in future meetings, including airport operators.
- Informal networking opportunities post-meeting will continue.
- New meeting formats such as panel discussions and site visits will be trialled over the next 12–18 months.
- Quarterly e-newsletters and meeting updates will continue.
- The 10:00am meeting start time will remain, with improved hybrid access and online audio.
- There is strong interest in including industry trends and community issues in future agendas.
- Ongoing encouragement for community participation was reaffirmed.
- Thank you for doing the survey. The results are useful and insightful.
- Members were invited to provide additional comments. None provided.

## 3. AMG presentations and updates

### Community and sustainability

- AMG is committed to making Bankstown Airport more sustainable, including our own offices. Rooftop solar panels installed on AMG offices (completed May 2025).
- Coffee cup recycling bins are now available at Piccolo Me. Patrons are encouraged to use the facilities or to bring their own cups.
- AMG has a new Chair: Angela Skandarajah. Angela has a property and development background and experience in infrastructure and urban renewal, which complements the expertise of other Board members.
- One-year milestone of hydrogen fuel cell testing at Bankstown Airport (in partnership with AMSL Aero). Bankstown Airport is proud to be the first airport in Australia to use hydrogen as aviation fuel.
- AMG was proud to participate in the Georges River Grammar School ANZAC Day service.
- Bankstown Airport nominated as a finalist in the Australian Aviation Awards – for Airport of the Year. Other finalists at our airports include SFC, Safran Helicopter Engines, Little Wings, Royal Aero Club of NSW and Phoenix Aero Club. The awards will be held in August.
- Federal Minister Tony Burke MP – whose electorate now includes Bankstown Airport – toured the airport and visited the Little Wings hangar. Mr Burke is very interested in airport activities, including services and employment supported at the airport.
- AMG attended an event at NSW Parliament House hosted by East Hills MP Kylie Wilkinson, to thank AMG and other local organisations for their contribution to her electorate.
- Release of AMG's first Reflect Reconciliation Action Plan, endorsed by Reconciliation Australia, is a significant milestone in our commitment to enhancing relations with First Nations communities. The RAP includes commitments to increase employment and procurement opportunities for Aboriginal & Torres Strait Islander people and businesses and to strengthen AMG's anti-discrimination practices.
- Over the next few months, new operators will be coming to Bankstown Airport: Guzman Y Gomez, 7-Eleven and a pickleball centre.

### Leasing opportunities

- New aviation hangar at Site 606: 1195sqm, completion expected December 2025. New tenant could modify the space for their needs. Development of a new hangar at the airport is a significant milestone.
- Altitude Gateway: premium retail spaces, warehouses, childcare and business suites to be completed in September/ October, weather permitting.

- Lot 4B at 1 Kirby Place, part of Altitude Precinct: 14,615sqm warehouse with energy-efficient features.
- Site 611 at 65 Tower Road: will be refurbished over the next four weeks with new office and toilets and secure apron access.
- Building H at 361 Milperra Road: 14,615sqm refurbished space for offices, showroom and recreational users, with high security and allocated parking. Two units are left.
- South Tower Road Development: Proposed premium aviation and industrial estate, staged delivery from September 2025 to February 2027, including sustainability features.

#### Aviation operations and safety

- Downward trend in aircraft movements that could be related to weather impacts:
  - 72,146 aircraft movements (CY215) – down 8%.
  - 182,240 aircraft movements (FY25) – down 2.5%.
- New Automatic Weather Information Broadcast (AWIB) system at Bankstown Airport – installation completed and will commence on 1 July. AWIB comes in response to customer feedback and will enhance pilot safety with real-time weather data.
- Release of 2025 Airport Conditions of Use, effective 1 July 2025, including updated operational requirements and aviation charges.
- In response to feedback, Avdata is the new aircraft billing provider for Bankstown and Camden airports. Avdata serves 200+ airports nationally and provides a simple user portal and streamlines process for operators.
- The fuel Expression of Interest (EOI) process at Bankstown Airport commenced last week. This is a 12-18-month competitive process designed to:
  - Assess current and future fuel supply needs at Bankstown Airport.
  - Identify the best long-term fuel provision solution.
  - Secure competitive pricing for fuel services.

AMG confirmed that they will not be operating the fuel service directly. Instead, the EOI process is being used to gauge market interest from independent fuel providers.

Over the past 18 months, AMG has invested \$20 million in airside pavement upgrades. A key objective of the EOI process is to reduce heavy vehicle movements on the airside network to minimise wear and tear on the new pavement and improve sustainability outcomes.

The initial EOI phase will run for four weeks, targeting key industry players. This will be followed by a more detailed Request for Proposal (RFP) process lasting approximately six weeks.

Several operators are participating in the EOI process. AMG will continue to provide updates as the process progresses.

#### Infrastructure Works

- Substation upgrades: replacement of five substations across the airport to improve network reliability and efficiency was completed in June 2025.
- Nancy Ellis Leebold Drive upgrade: 450m resurfacing of road surface near Milperra Road was completed February/March 2025, improving traffic and road conditions.
- Upcoming airside runway rejuvenation works scheduled for FY26, including asphalt patching and polymer emulsion application to improve runway friction and smoothness.  
 AMG was asked whether a runway extension is being considered for Bankstown Airport. AMG advised that a runway extension is not a short-term option and may be challenging but will be considered. AMG explained that they need to first better understand how the existing runway length is affecting aircraft movements before making any decisions about a possible extension.  
 A further question was raised about why hangars for larger aircraft are being installed if the runway is not planned for immediate extension. AMG clarified that a pilot program will commence in the coming months to improve a section of the existing centre runway. This improvement will help assess whether operational outcomes can be achieved without an extension of the runway. AMG noted that this approach is currently more cost-effective than pursuing a runway extension.  
 AMG committed to providing aviation operators with advance notice before any works commence and confirmed that at least one runway will always remain open during the upgrade works.
- AMG was asked about electric charging stations for aircraft, which could be pursued in tandem with the fuel provision EOI. AMG responded that they would look at including electrification in the fuel EOI tender.

### Major Development Plans

- Birdwood Road Mixed-Use Project: community consultation completed with broadly positive feedback. Community is excited about the delivery of shops, office space and proposed services (health and childcare, for example) that are proposed. A small number of community members noted concerns about traffic and parking. However, AMG's assessments indicate any traffic impacts would be minimal and within allowable limits. AMG noted that Transport for NSW has raised no objections. Parking will also be provided as part of the project, including a new 100-space car park on Birdwood Road. AMG is now reviewing community feedback before updating the MDP and submitting to the Minister for Infrastructure and Development for approval.
- Aviation Hangar Project: plan under Ministerial consideration with a decision expected shortly.
- South Tower Road: tender process is taking longer than expected. Will deliver a premium new aviation and industrial estate with sustainable features and flexible facilities, including a larger hanger and office space, to accommodate the growing general aviation demand. Updates will be provided.

### Industry news

- Western Sydney International Airport (WSI):
  - Airservices Australia has been providing information to Bankstown and Camden airport operators about airspace and flight path changes.
  - There are significant economic and operational impacts on Bankstown Airport operators, including the change from Class G to Class D (or D+) airspace.
  - AMG was asked about the mitigation measures being pursued with the Department for Infrastructure, noting the significant impacts on flight training schools. AMG responded that they have been vigilant in engaging with the Department to minimise impacts and have put forward several potential mitigation measures. Potential measures include compensation for operators, investment in General Aviation operations and financial incentives. AMG has met with the Department to discuss potential mitigation measures. Department advised that the proposed mitigation measures were beyond its capacity and suggested AMG approach the Government to take mitigation measures further. AMG will continue to make their case to Government, on behalf of airport operators.
  - Department advised that Government is more likely to consider mitigation through investment and financial incentives rather than direct financial compensation, which is not part of Government policy.
  - It was noted that Camden Airport is less impacted by the changes and, therefore, an option might be to secure Government funding or investment incentives to expand operations there (including for Bankstown Airport operators who may wish to relocate). However, AMG noted that Camden Airport does not have capacity to absorb all of Bankstown Airport's flight training operations.
  - A member noted that the changes related to WSI will drive General Aviation away from Sydney and to regional NSW, which is a poor outcome for Bankstown Airport and the broader industry. Members stated that impacts are real and significant and it is now time for operators to come together collectively to lobby Government. AMG confirmed that they are always looking to operators for backing and support.

### Airservices update

- WSI Flight Path Update
  - Flight paths as approved in the EIS were authorised by the Minister on 4 June and Airservices Australia will now implement. As the flight paths are authorised, engagement will be to inform the community about how the flight paths will operate and provide an opportunity for feedback on noise abatement procedures and the noise monitoring program.
  - Community engagement will begin after the school holidays at locations covered during the draft EIS consultations. Activities include: 25 community drop-in sessions, 9 pop-ups, 8 train station engagements, 2 webinars and broad advertising activities.
  - Stakeholders, MPs and government agencies will also be notified about upcoming engagement. Landowners will be engaged directly in relation to noise monitoring program.
  - Session details will be released on 14 July and Airservices Australia will send the details to AMG for distribution to members.

- With the transition of community engagement from the Department of Infrastructure, Airservices Australia has launched a new project website: <https://engage.airservicesaustralia.com/hub-page/WSI>. Updates will be posted to the website and people can also subscribe for updates.
- AMG explained that facilitated changes are the airspace and flight path changes for Bankstown Airport and Sydney Airport that are required to enable WSI operations. These changes mean that some locations might get less aircraft noise and others more noise – including greater concentration of aircraft movements. The City of Canterbury Bankstown's submission to the WSI draft EIS included a list of suburbs within the LGA they believe are impacted by the facilitated changes.
- Air traffic movements and noise complaints:
  - Bankstown Airport movements between March and May are trending slightly down but are overall relatively stable.
  - April 2025: ~4500 aircraft movements; May 2025: ~4000 aircraft movements.
  - Noise Complaints: 405 complaints (March to May 2025) from 53 individuals across 40 suburbs, primary issues related to emergency services movements.
  - Noise complaints can be lodged through Airservices Australia Noise Portal: <https://aircraftnoise.airservicesaustralia.com/>.
  - Airservices Australia encourages feedback about its complaints report, which is available through its website.

#### Royal Flying Doctor Service (RFDS) Airport Operator Presentation

- RFDS South Eastern provides essential healthcare services to rural and remote communities across NSW and the ACT.
- RFDS' mission is to facilitate better health outcomes for the two million people who live in remote rural and regional communities in NSW and ACT. Many are First Nations communities whose health outcomes are already much poorer and further exacerbated by their remote locations. Provision of health services to these communities is therefore a key part of RFDS work.
- RFDS provided a snapshot of their work over the past financial year:
  - 91,160 occasions of care, including GP clinics, primary care clinics, telehealth consultations, inter-hospital transfers and emergency retrievals.
  - 14 aircraft flew a total of 3,269,000 km.
  - Bankstown-based assets include B350 Clinical and Aeromedical aircraft, B200 NEPT aircraft and three patient transfer vehicles.
  - 797 missions conducted from Bankstown Airport in the past 12 months with additional operations support including Governor's flights and cyclone emergency responses.
- RFDS noted that they are a non-profit charity, funded through government and community donations. RFDS continues to welcome community support and donations.
- RFDS is seeking fee relief through Bankstown Airport.
- RFDS receives referrals through HealthShare NSW, which also uses several other providers.
- Padstow Rotary representative noted its support for RFDS, including the nomination of RFDS employees at the Padstow Rotary's emergency services awards.
- RFDS works with Bankstown Airport-based NETS, part of the Sydney Children's Hospital Network, and provides neonatal support services across several states.
- RFDS has relationships with several operators at Bankstown Airport, including NETS, CareFlight and AirMed. CareFlight covers the north-east corridor and AirMed provides support when CareFlight and RFDS cannot manage demand.

#### Local Council and Other Updates

- City of Canterbury Bankstown provided updates on local council activities, including Transit Oriented Development and the Housing Development Authority.
- AGM asked that Council keep them informed of relevant proposals and it was noted that State Significant Developments bypass local government.
- Council reported that the Bankstown trainline reopened on 30 June. Metro extension works are ongoing.

## Other Updates and General Business

- Western Sydney University provided an update on its Bankstown education hub. Members were offered a tour of the award-winning campus and Factory of the Future innovation and training facility which features an aerospace design, paying tribute to Bankstown Airport. Members can contact AMG in the first instance if interested in a tour.
- AMSL Aero thanked AMG for supporting the growth of hydrogen use onsite at Bankstown Airport. Several upcoming milestones for AMSL Aero will further support aviation decarbonisation, including development of a second prototype aircraft and more hydrogen and Sustainable Aviation Fuel facilities. Members were offered a site tour to learn more about hydrogen fuel. Members can contact AMG in the first instance if interested in a tour.
- AirMed commented that it has ordered 20 aircraft from AMSL Aero. This is an example of the vibrant aviation ecosystem at Bankstown Airport.
- Georges River Grammar advised that several students are interested in aviation and are seeking opportunities for work experience with operators. AMSL Aero indicated they would be happy to host people interested in aviation. Members interested in exploring opportunities with Georges River Grammar can contact AMG in the first instance.
- Georges River Grammar advised they are building a multi-purpose auditorium to host sports and performing arts, which should be finished at the beginning of 2026, weather depending.

## Meeting close and lunch

AMG reiterated that they would continue to provide updates with its next quarterly e-newsletter due out in the coming days. AMG will also provide updates about upcoming consultations and events at the airport.

Members were invited to contact AMG and/or the Chair at any time.

The Chair thanked all participants for their attendance and contributions. The meeting closed at 11:40pm and was followed by lunch.

## Next meeting

Monday 10 November 2025 at Bankstown Airport Terminal.

Chair invited members to advise if there was anything they would like on the agenda.

## **4. Actions arising**

### **ACTION ITEMS**

Item	Meeting arising	Action	Responsibility	Status
National Airports Safeguarding Framework	November 2024	Department to update the CACG about recommendations for further action in the implementation of the NASF	Department	Open AMG to follow up
Toilet facilities	March 2025	AMG to provide the CACG with specific information about plans for toilet facilities as part of the Birdwood Road Mixed-Use Project MDP	AMG	Closed Update provided at meeting
Mitigating impacts of flight path changes related to WSI	March 2025	AMG to continue engaging flight schools and report back to the CACG on most appropriate approach to mitigating impacts and related advocacy initiatives	AMG	Closed Update provided at meeting
Mitigating impacts of flight path changes	March 2025	AMG to provide the CACG with a summary of the mitigation measures they are currently	AMG	Closed Update provided at meeting

		exploring on behalf of airport customers		
Member survey	March 2025	Chair to send a survey to all members about how the meeting is best run and the focus of topics. Report back on findings at the June 2025 meeting	Chair	Closed Update provided at meeting
Update on upcoming Airservices Australia WSI engagement activities	June 2025	Airservices Australia to provide AMG with details of upcoming engagement activities when available on 14 July.  AMG to distribute to members	Airservices Australia/ AMG	Open

# Survey feedback and actions

- **Guest speakers valued**
  - We'll continue these and include airport operators at each meeting.
- **Desire for informal networking**
  - Post-meeting discussions will continue.
- **New meeting formats requested**
  - Panel discussions and site visits to be trialed over the next 12–18 months.
- **Support for communications**
  - Quarterly e-newsletters and meeting updates will continue.
- **Mixed views on meeting times**
  - 10am starts will remain, with improved hybrid access and better online audio.
- **Interest in industry trends and community issues**
  - Agendas will include these, with input from local groups.
- **Community participation**
  - We'll continue encouraging residents and groups to attend meetings.





2

Bankstown Airport CACG  
AMG presentation

30 June 2025

# Community and sustainability

# AMG and community

- AMG offices go green – rooftop solar panel installation for Airport building completed in May
- Coffee cup recycling bins at Piccolo Me
- New AMG Chair: property and infrastructure development leader Angela Skandarajah
- One-year milestone of hydrogen fuel cell testing at Bankstown Airport – in partnership with AMSL Aero
- Georges River Grammar School Anzac Day service
- Australian Aviation Awards finalists:
  - Bankstown Airport for Airport of the Year
  - Other finalists include SFC, Safran Helicopter Engines, Little Wings, Royal Aero Club of NSW and Phoenix Aero Club
- Airport tour for Federal Minister Tony Burke
- Parliament House event with Kylie Wilkinson MP



Minister Tony Burke MP visits the Little Wings hangar at Bankstown Airport



# Reconciliation Action Plan

- Release of AMG's first Reflect Reconciliation Action Plan
- Endorsed by Reconciliation Australia, the RAP includes commitments to:
  - Build First Nations' relationships and engagement
  - Increase employment opportunities for Aboriginal and Torres Strait Islander people
  - Review and enhance anti-discrimination policies and procedures
  - Support greater procurement from Aboriginal and Torres Strait Islander suppliers



Artwork by Aboriginal artist Toni Maree Barsby, commissioned by AMG

# Landing soon...



# Leasing opportunities



# New aviation hangar

- New aviation hangar at Site 606, 26 Miles Street (northeast airport precinct)
- Direct access to taxiways and runways
- 1195sqm total area – including 806sqm hangar and 389sqm office
- 12 parking spaces
- Suitable for up to Code B aircraft
- Conventional stacker hangar doors – 8.5m high and 21.5m wide
- Completion of works in December 2025
- Part of AMG's Aviation Microsites Development Program to deliver new or upgraded hangars
- Email [development@aeria.co](mailto:development@aeria.co) for more information



# Altitude Gateway



## Premium retail spaces

- Eight shops, ranging from 56sqm to 116sqm
- On-site car parking
- Populated with passing trade
- 24-hour CCTV security



## Premium business suites

- Seven flexible business suites, from 94sqm to 107sqm
- LED efficient lighting
- EV car charging station
- 24-hour CCTV



## Premium warehouses

- Seven warehouses, from 1118sqm to 1309sqm
- 6m roller doors, 35m hardstands
- LED efficient lighting





### Lot 4B at 1 Kirby Place

- 14,615sqm new facility
- Modern and secure warehouse
- 8 roller doors, 4 recessed docks
- 36m-wide hardstand with super awning
- Energy efficient lighting, rainwater harvesting and smart metering



### Site 611 at 65 Tower Road

- Flight-ready upgraded aircraft hangar
- Refurbished office and amenities
- Secure access with apron connectivity
- Ideal for MRO and aviation support businesses



### Building H at 361 Milperra Road

- 14,615sqm refurbished space for office, showroom and recreational users
- Ability to customise fitout
- High security facility
- 37 allocated car spaces

# Aviation operations and safety

## Aircraft movements

- 72,146 movements CY215 (down 8%)
- 182,240 movements FT25 (down 2.5%)

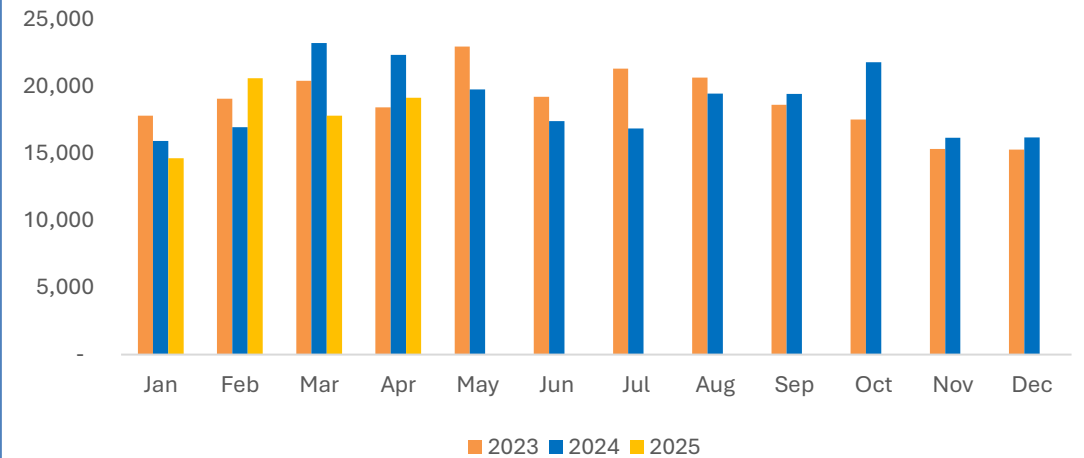
## Aviation safety - AWIB

- Completed installation of Automatic Weather Information Broadcast (AWIB) system
- Enhances safety by providing consistent and current weather data for pilots, including:
  - Wind direction and speed
  - Temperature
  - Pressure (QNH)
  - Cloud and visibility conditions

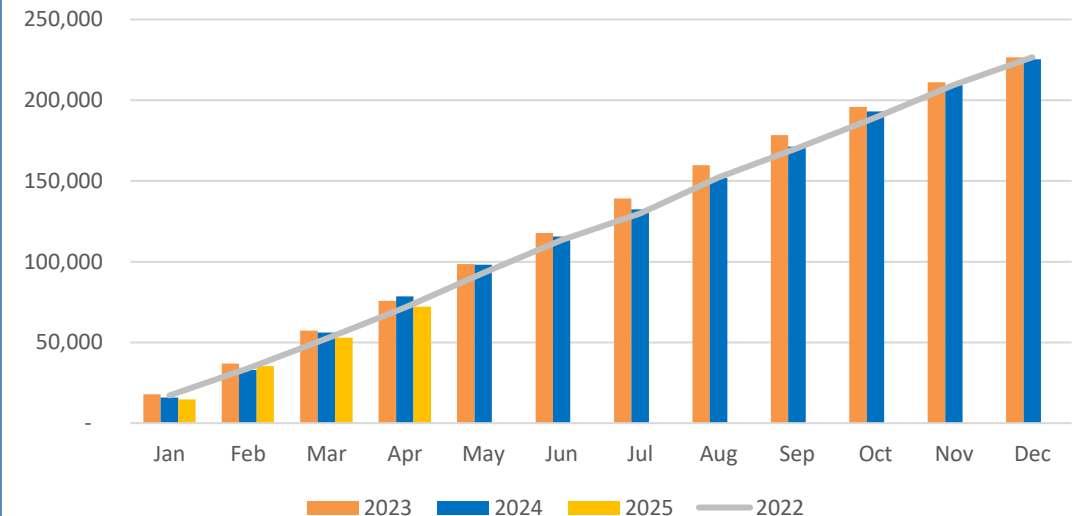
## Operations

- 2025 Airport Conditions of Use – effective 1 July 2025. Include operational requirements and aviation charges
- Appointment of new aircraft billing provider Avdata, which provides services at 200+ airports across Australia

YSBK monthly aircraft movements



YSBK cumulative aircraft movements (CY)



# Infrastructure works and upgrades

## Substation upgrades

- Replacement of five substations across airport precinct with modern, reliable assets
- Upgrades completed in June 2025

## Nancy Ellis Leebold Drive upgrade

- Completed 450m resurfacing of Nancy Ellis Leebold Drive
- Improvements to traffic and road conditions to enhance safety
- Works completed February/March 2025

## Upcoming airside runway works

- Stage 1 upgrade taxiways completed 2024
- Rejuvenation of airport 3x runways in FY26:
  - Key asphalt patching to remedy key aged areas
  - Application of polymer emulsion to all runways to improve friction and smoothness
- Works occurring during dayshift over 20 days – alternate runways closed each day



# Developments



# Major Development Plans

## Birdwood Road Mixed-Use Project

- New childcare centre, shops, offices and warehouses to meet growing community and business needs
- Public exhibition ended on 6 June 2025
- Engagement and consultation included community information sessions and pop-ups, letter box drops, door knocks, in-person briefings
- Broadly positive feedback for increase in services and economic and employment opportunities
- Final Draft being prepared for submission to Minister for Infrastructure and Development for approval

## Aviation Hangar Project

- Two new hangar buildings to support up to 10 separate aviation operations, including emergency services
- Plan under consideration by Minister
- Decision expected shortly



# South Tower Road

- Proposed development of premium new aviation and industrial estate on underutilised land at southern end of Tower Road
- Plan includes new aircraft hangars to meet growing general aviation demand
- Flexible facilities to accommodate diverse operations
- Opportunity for airport customers to relocate to new facilities
- Sustainability features to include solar energy, water conservation systems and LED lighting
- Project phased to accommodate current tenants – AMG engaging with tenants
- September 2025 – September 2026
- February 2027: Expected lease commencement



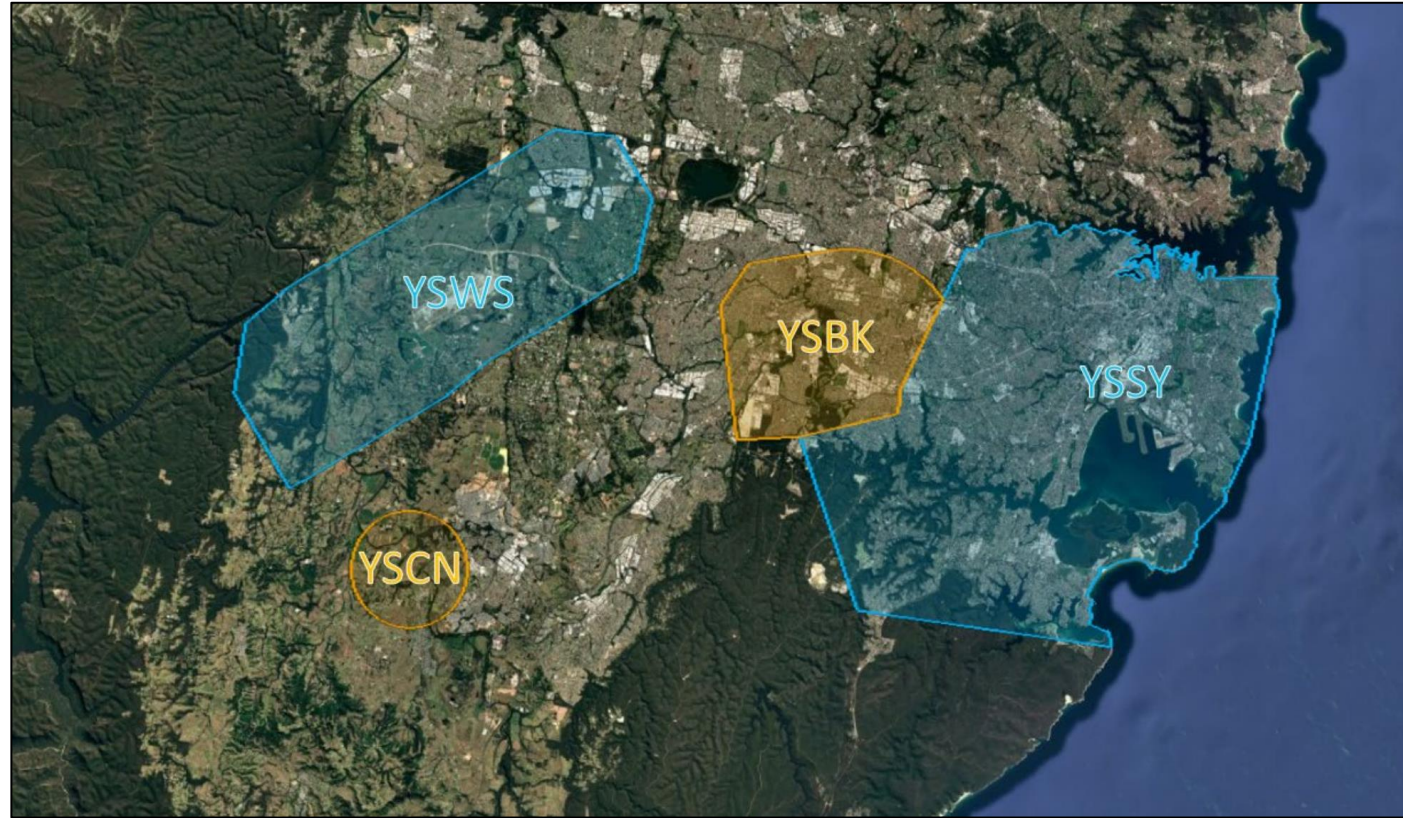
Proposed South Tower Road site



# Industry news

# Western Sydney International Airport

- June 2025: Airservices Australia consultation with Bankstown and Camden airport operators on airspace and flight path changes
- June 2025: Release of industry engagement report into changes to general aviation operations in Sydney Basin
  - Feedback generally negative due to impact of airspace changes on general aviation
  - Opposed introduction of “Class D+” airspace around Bankstown Airport, due to costs, additional flight planning requirements and reduced airspace access and equity for general aviation
  - Concerns over airspace congestion and funnelling of aircraft at low levels
  - Airservices recognises airspace and flight path changes will impact noise outcomes on the community



Sydney Basin control zones (source: Airservices Australia)

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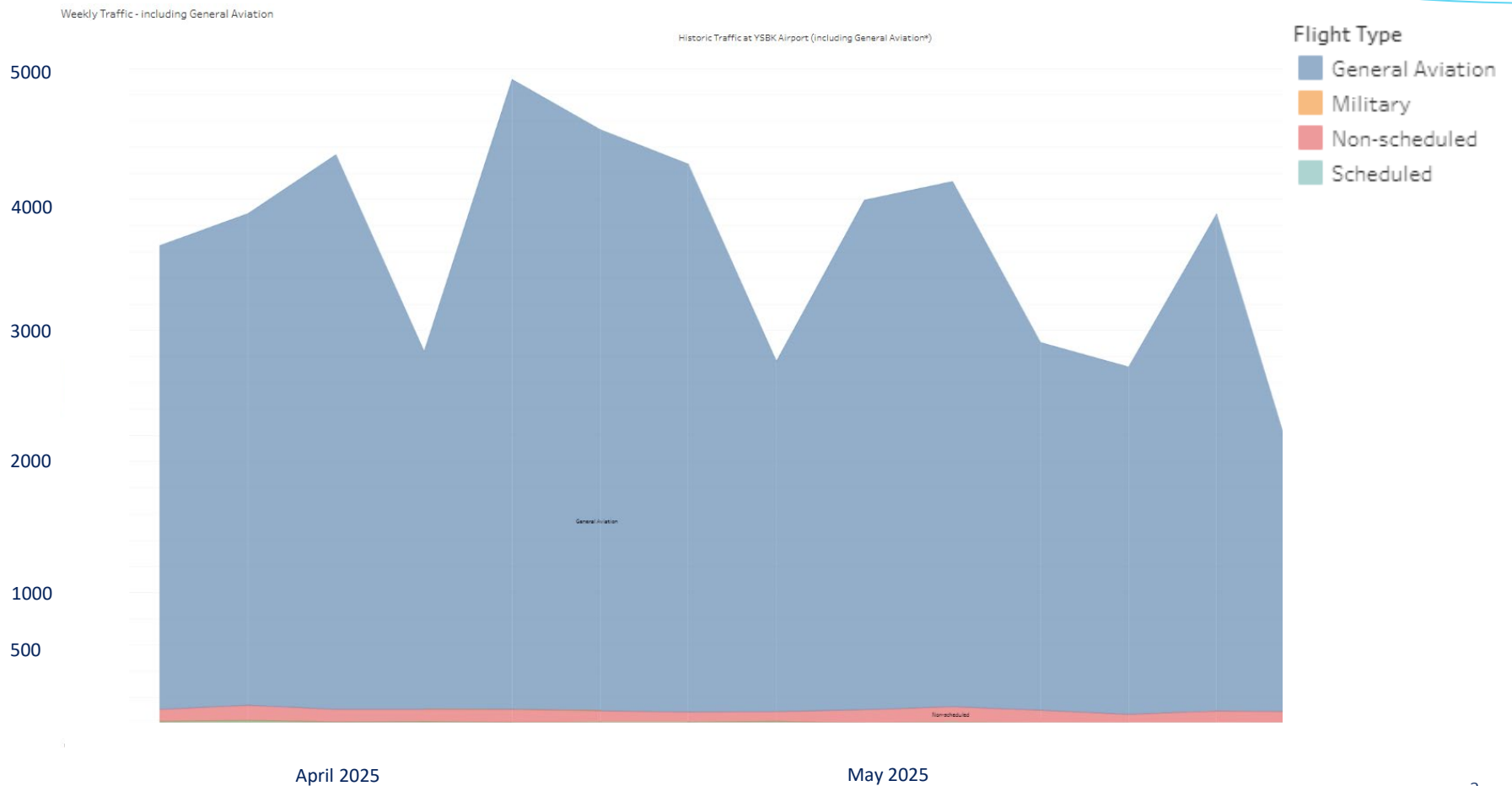
# Bankstown CACG

July 2025

# Airservices Update

- Air traffic movements Bankstown Airport
- Noise Complaints and Information Service (NCIS) summary
- Questions

# Bankstown air traffic movements



## NCIS UPDATE

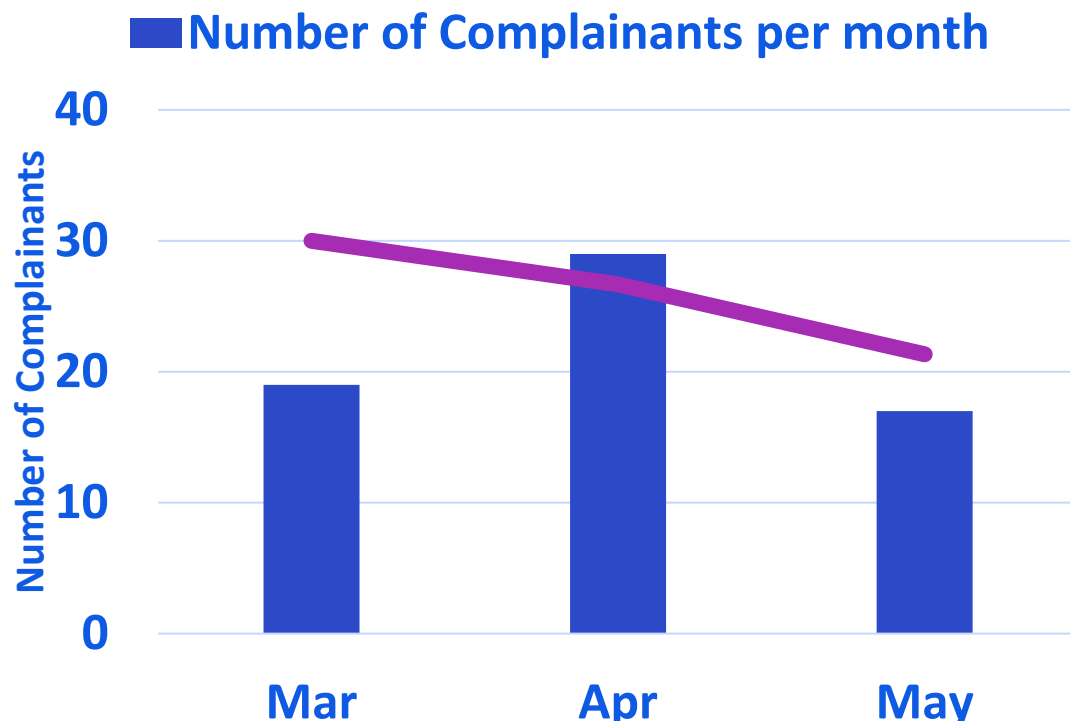
### March – May 2025

#### Complainants

- 53 individual complainants
  - 405 contacts
  - 31 new complainants

#### Suburb

- 40 suburbs recorded a complainant
  - Panania – 4
  - Moorebank & Parramatta – 3 each
- 31 suburbs recorded a single complainant





## NCIS UPDATE

### March – May 2025

#### Issues

##### — Helicopters

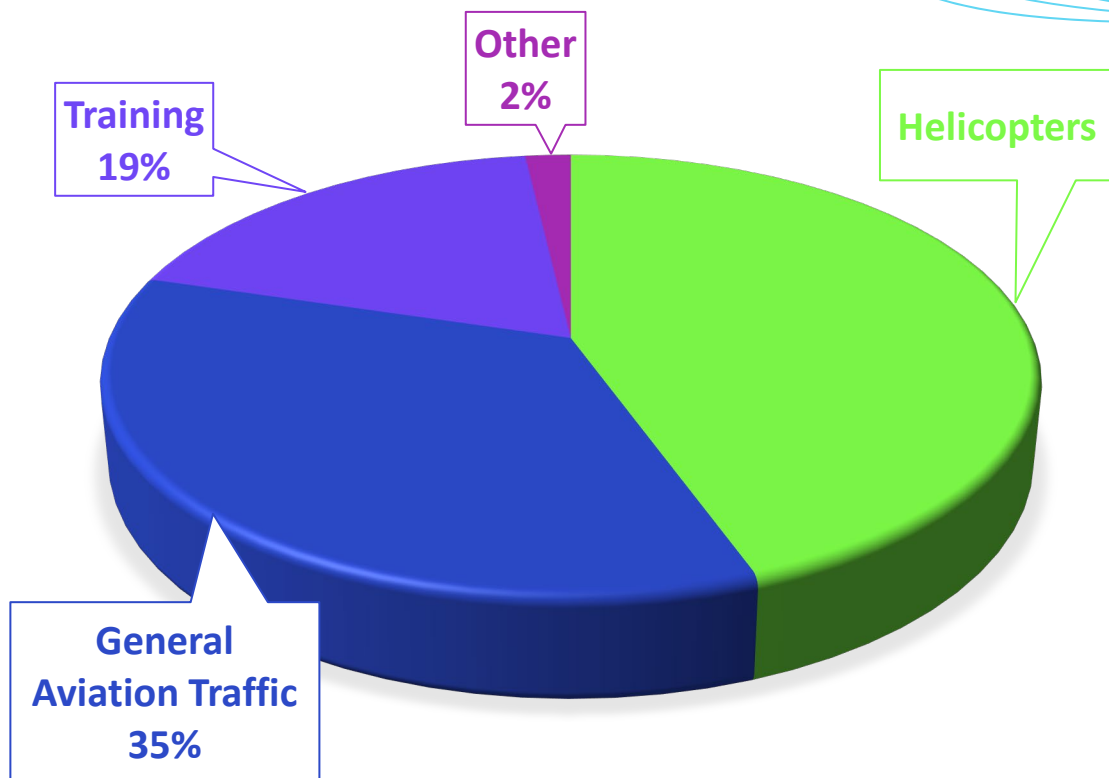
- emergency services night – 9
- emergency services day – 7
- airwork – 4
- standard operation day – 4

##### — General aviation

- emergency services night – 13
- standard operations day – 6

##### — Training

- fixed wing circuit training – 8
- helicopter circuit training – 1
- training area – 1



# ONLINE NOISE REPORT

- Available on our website at:  
<https://aircraftnoise.airservicesaustralia.com/>
- Enter your address or select Sydney
- What flight disturbed me and Sydney complaints report, then filter on Bankstown or Camden



# Thank you

[communityengagement@airservicesaustralia.com](mailto:communityengagement@airservicesaustralia.com)

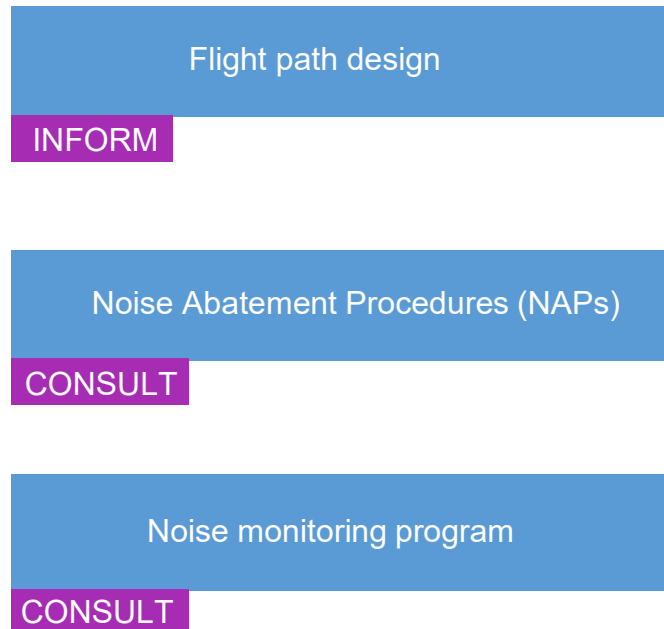
# Western Sydney International (Nancy-Bird Walton) Airport

## Airservices Australia Update

CACG 30 June 2025

# Detailed design community engagement

- our engagement is in accordance with our Community Engagement Standard
- through our engagement we want to raise awareness of the new WSI flight paths and how the airspace will be operated
- communities will have the opportunity to provide feedback on Noise Abatement Procedures as well as noise monitoring program

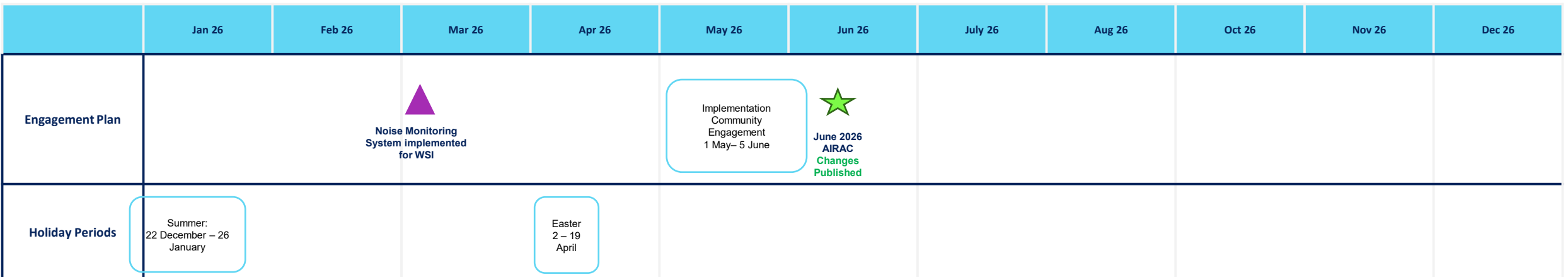
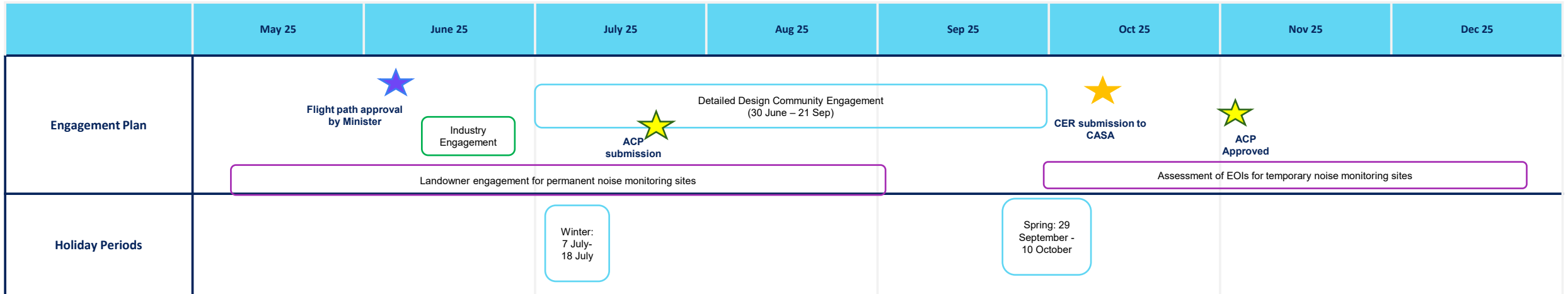


Community engagement activities delivered in line with the Standard should be proportionate to the impacts of the proposal, the number of alternative options and the range of stakeholders affected.

The Standard organises types of change proposals into three levels, based on their size and impact

Level 1   New flight paths/airspace to support airport expansion	Level 2   New or changed flight paths in existing airspace	Level 3   Operational changes in existing airspace
<p>The largest, most complex changes involving a suite of new flight paths and changes airspace operation, resulting in:</p> <ul style="list-style-type: none"> <li>• a broad range of potentially significant impacts over a wide area</li> <li>• many alternative flight path design options available</li> <li>• a very large and varied mix of affected stakeholders</li> </ul>	<p>Large-scale flight path and/or airspace changes to introduce new features to an existing airspace system, resulting in:</p> <ul style="list-style-type: none"> <li>• noticeable or significant impacts within specific geographical areas</li> <li>• a shortlist of alternative flight path options available</li> <li>• a large but distinct sub-set of affected stakeholders</li> </ul>	<p>Smaller, more specific changes to amend aspects of an existing airspace system or operational procedures, resulting in:</p> <ul style="list-style-type: none"> <li>• a narrower set of specific impacts</li> <li>• few (if any) alternative options other than no change</li> <li>• a limited number of affected stakeholders in specific areas</li> </ul>

# WSI Engagement Timeline\*



# Engagement activities - notifications and advertisement

Letterbox drop across Greater Sydney and Blue Mountains

**all residential and business properties**

Newspaper advertising

**Sydney Morning Herald, Daily Telegraph, local newspapers (print and digital)**

“Flyer”-squad at train stations

**Flyer hand-out during peak time**

Letters to stakeholder

**Notification to Federal and Local MPs with offer for briefing**

Social media and digital advertising

**Geotargeted on Facebook, Instagram and popular websites, i.e. NRL.com.au**

Radio advertising

**Gold FM, 2GB, Breakfast and Drive program**

Direct email

**Engage subscriber list, NCIS database**

Engage page

**News section updates**

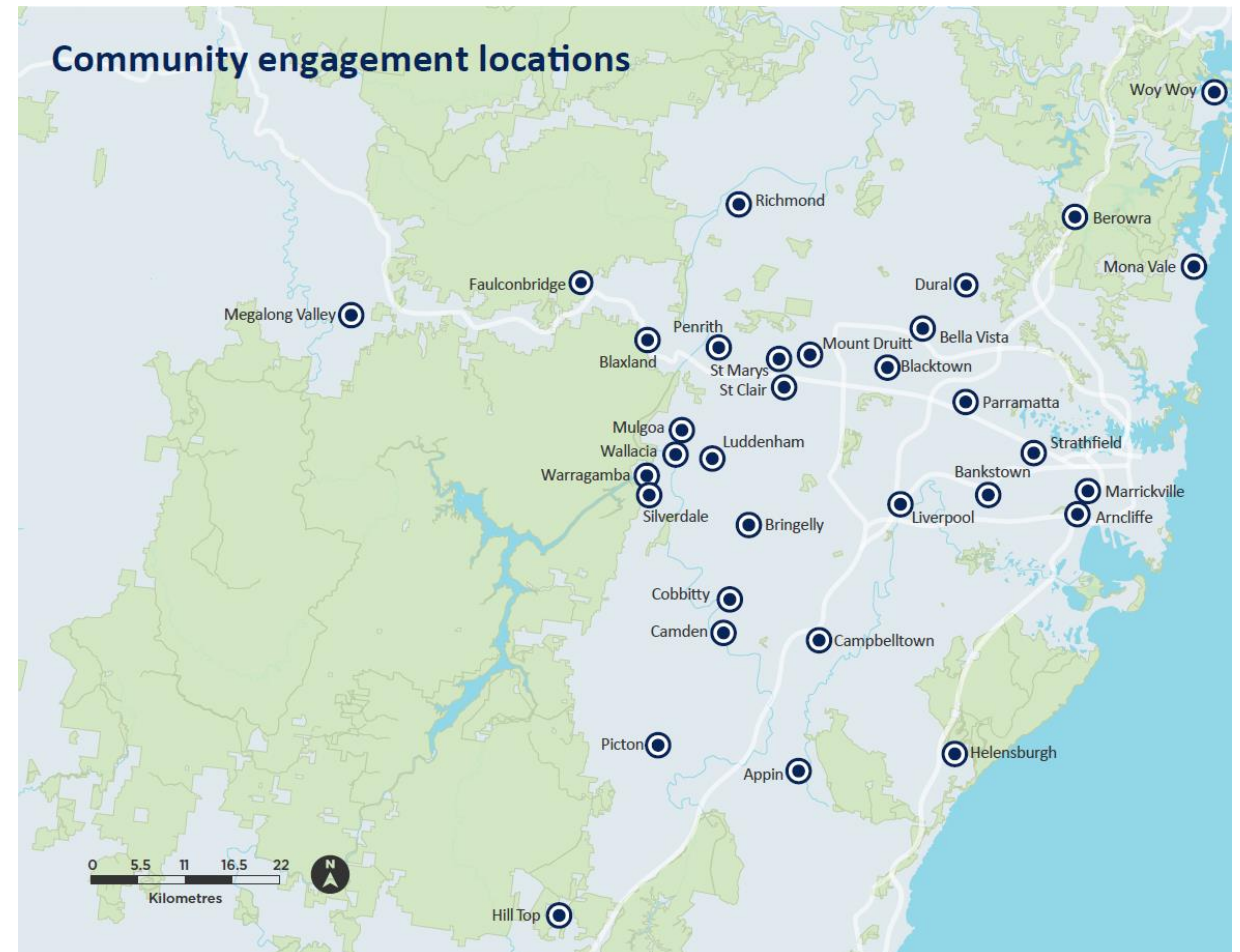
# Engagement Activities – community facing\*

23x Drop-in Community Engagement session (in person)

10x Pop up Community Engagement session (in person)

8x Train station engagement (in person)

2x Webinars (online)



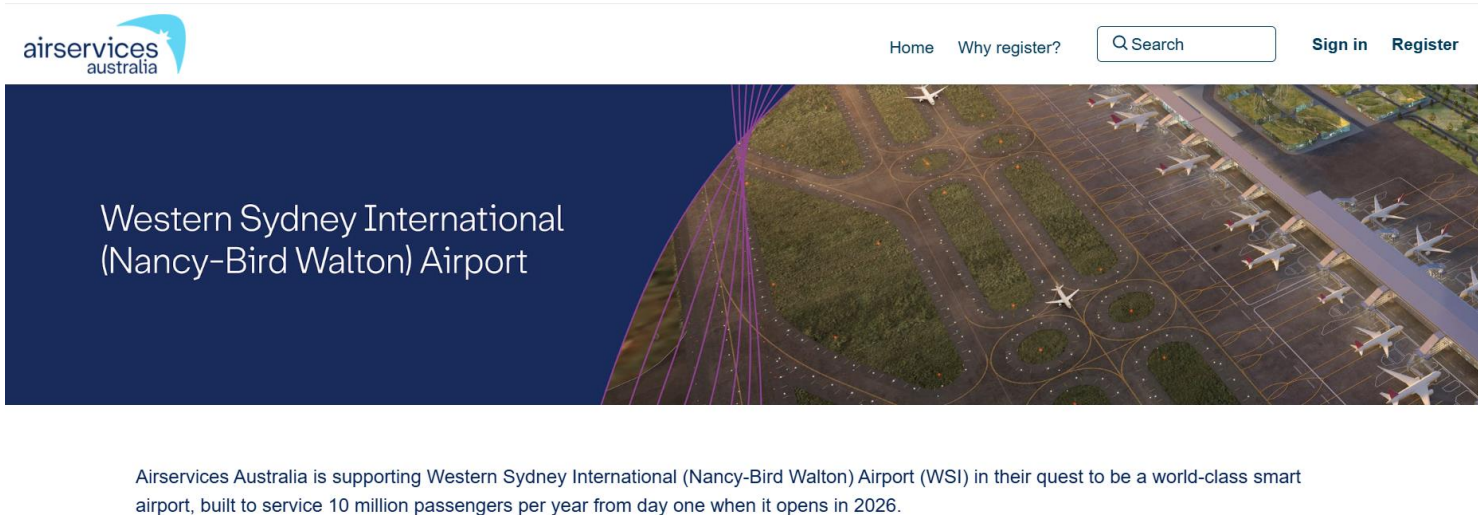


# Engage Aircservices

Our Engage Aircservices project page will be the central source for project information.

[engage.airservicesaustralia.com/WSI](https://engage.airservicesaustralia.com/WSI)

We recommend subscribing to the project mailing list to receive updates and information on community engagement sessions.



Scan the QR code to stay informed

# Thank You

Claudio Grasso

GM Operations and Service Delivery

William Kerr

Head of Risk and Assurance



Royal Flying Doctor Service

# Bankstown Airport Operations

RFDS South Eastern

30 June 2025



- > **Our Mission** > We seek the best possible health outcomes for people in remote, rural and regional communities by providing better access to high quality healthcare
- > **Why?**
  - Almost 2 million people call regional, rural or remote NSW and ACT Home
  - That's 1 in 4 people in NSW that live outside our urban centres
  - At a population level, people living in these areas experience poorer health outcomes compared to those in metropolitan areas



Royal Flying Doctor Service

# SNAPSHOT OF OUR WORK

Provided over

**91,160** occasions  
of care

**62,559**

occasions of care provided  
at 4 GP clinics – Clive  
Bishop Medical Centre,  
Warren, Gilgandra and  
Condobolin.

**31,032**

occasions of care  
delivered at over 2,169  
primary care clinics.

**24/7**

Our specialist doctors  
and flight nurses  
provide emergency  
aeromedical retrievals.

**473**

Telehealth  
consultations.

**3,978**

Inter-hospital  
transfers of patients  
ranging from low to  
high-acuity.

**78**

Emergency  
retrievals.

14 aircraft have flown more than

**3,269,000km**





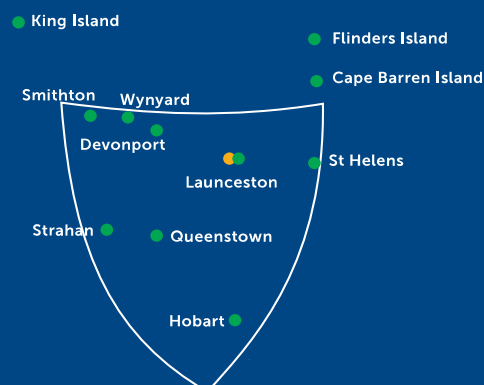
Royal Flying Doctor Service



Lord Howe Island

- Primary Health Clinic
- Remote Area Nurses on site
- GP Medical Practices
- Dental and Oral Health
- Mental Health and Alcohol and Other Drugs support services
- Wellbeing Places
- We've Got Your Back (WGYB) – Far West Region
- Guiding Rural Outback Wellbeing (GROW)

- Emergency retrieval service – provided to all regions within the state of NSW
- Inter-hospital transfers including Air Ambulance locations
- Non-Emergency Patient Transfers (NEPT)
- Rural Aerial Health Service (RAHS)
- Contracted Aeromedical Service Delivery
- South Eastern Section Bases
- Support office



# WHERE WE WORK



# OUR BANKSTOWN SERVICES



Royal Flying Doctor Service

- > NEPT – Non-Emergency Patient Transport (Air & Road)
- > RAHS – Rural Area Health Service
- > ANSW Supplementary Day 2 (including Lord Howe Island Retrievals)
- > NETS – Newborn & Paediatric Emergency Transport Service



# OUR BANKSTOWN ASSETS



Royal Flying Doctor Service

## > Aircraft

- B350 Clinical (RAHS)
- B350 Aeromedical (ANSW D2)
- B200 Aeromedical (NEPT)

## > Road

- RFSDS Vic – 3 x Patient Transfer Vehicles



# OUR BANKSTOWN OPERATIONS



Royal Flying Doctor Service

- > Base Operations & Services (0600 – 2300)
  - NEPT (Air & Road)
  - RAHS
  - NETS
- > Assets
  - Aircraft
    - B350 Clinical
    - B200 NEPT
  - Road
    - 3 x Patient Transport Vehicles

# 12 MONTHS AT BANKSTOWN



Royal Flying Doctor Service

## > 797 missions to Bankstown

- NEPT (Bankstown Crew) – 225
- NEPT (Dubbo Crew) – 328
- RAHS – 139
  - RFDSSE – 73
  - Charter – 66
- ANSW D2 – 105

## > Additional Operations

- Governor's Flights
- Aid for Cyclone Alfred – Transporting additional Emergency Crews





# HOW YOU CAN HELP



Royal Flying Doctor Service

Our work is not possible without the generosity of individuals, corporations, the government and the community.

We thank all the kind supporters of the Royal Flying Doctor Service of Australia (South Eastern Section). With your contributions we have proudly served outback Australians for more than 95 years. Help us continue this vital work well into the future by making a donation.

Send your donations to:  
Royal Flying Doctor Service of Australia  
(South Eastern Section)  
Reply Paid 3537  
SYDNEY NSW 2001

Phone > 1300 669 569  
Email > [supporter@rfdsse.org.au](mailto:supporter@rfdsse.org.au)  
Donate > [flyingdoctor.org.au/nswact/support](http://flyingdoctor.org.au/nswact/support)  
to make your donation online





Royal Flying Doctor Service